

Dueltek national delivery services & charges

Last Updated: 8 July 2011

Free Freight Promotion

1. Applied to orders over \$500 Ex GST & Freight when delivered to Australian Capital Cities & nearby surrounding suburbs.
2. Excludes deliveries to Darwin NT, IWB Kits, 16+ Port Raritan PDU's & Hallam Racks & Cabinets
3. Only available for standard road freight deliveries.
4. Download & read Dueltek Terms & Conditions document for more information

Melbourne:

1. All Prices Exclude GST
2. Urgent VIP delivery - 4 hour service = P.O.A. (Price on application)
3. Up to 25Kg = \$12.00
4. Up to 25Kg Geelong, Ballarat & Bendigo = \$15.50
5. Orders received before 3:00pm will be despatched by 5pm for delivery the next business day. Pending stock availability, account status & traffic conditions.

Victoria Country & Interstate:

1. All Prices Exclude GST
2. 3kg Air Freight Satchel = \$16.50
3. 5kg Air Freight Satchel = \$19.00
4. Road Freight over 5kg = P.O.A. (Price on application)
5. Some remote areas may incur additional fees

Delivery / Collection Terms & Conditions

Delivery dates if quoted are given in good faith, are non binding and do not form part of this contract. Dueltek cannot be held liable for non-delivery or the late delivery of products for whatever reason, nor for the compensation against any loss whether consequential or otherwise arising from non-delivery or late delivery.

Orders received by 3pm Monday to Friday will be despatched by 5pm on the same day (pending stock availability & Buyers account status). Orders over \$100 will be part shipped if the Buyer requires same. Back-ordered product will ship Free of Charge when all remaining stock is available. If there is no one available to accept and sign for the Buyers delivery at the nominated delivery address during standard business hours of Mon-Fri, 9am to 5pm and the courier makes subsequent delivery attempts, then the fee for this will be charged to the Buyers account. Please advise our staff when placing orders if this may be of concern to you.

Loss or Damage insurance is automatically included on all goods despatched by a Dueltek nominated courier. A small fee to cover this insurance is included in the Buyers freight charge.

Freight charges are listed on the Dueltek Web site home page www.dueltek.com.au

Free standard road freight is granted on orders of \$500+ Ex GST to major cities within Australia (some weight and location conditions apply). When offered, all Dueltek Free Freight is despatched by Dueltek's nominated courier service and is fully insured. If goods are picked up by the Buyer or the Buyers nominated courier, the goods will NOT be insured by Dueltek. As most Couriers trade as "Common Carriers", once the Buyers nominated courier has departed the Dueltek warehouse, all risk is transferred to the Buyer. We therefore recommend the Buyer carry its own transit insurance.

In the event of non delivery by a Dueltek nominated courier, the Buyer should advise Dueltek in writing no more than 2 days after the advised delivery date (given prior to its shipment.) Any order discrepancy or damage to a shipment must be reported within 2 days of receipt. Dueltek will always make its best effort to track/trace and recover lost or damaged shipments before any customer involvement is sought. Failure to comply with these requests may result in your recovery claim being invalid.

